

ATRO DOMESTIC WARRANTY POLICY

ATRO products are covered by a **3 Year Parts Warranty** with the following exceptions:

Small eye torque rods (2" ID)	2 year
SKB Series Bronze Bushing King Pin Kits	2 year
Equalizer beams	1 year
LP50/KT50 series for Hendrickson HN/Haulmaax	1 year
MS99 Series Gripper Pads and Rollers	1 Year
MS99-69779 and MS99-69780 Bumper Pads	no warranty
SKC Series Individual King Pin Components	no warranty
Tools	no warranty

Warranty is void if product condition indicates overloading or improper application.

To file a warranty claim:

- 1) Please call ATRO customer service (800-325-6114) to obtain an RMA#.
- 2) Complete the ATRO Warranty Claim Form (Available at Atrobushing.com)
- 3) Take photos of the product in question showing the concerns or worn areas of the parts
- 4) Email the completed Warranty Claim Form and photos to warrantyclaim@atrobushing.com
- 5) ATRO will review the warranty claim and photos in a timely manner and respond with one of the following:
 - a. Instructions to return of the product freight prepaid for review to ATRO to:
ATRO, LLC
6 Bolte Lane
Saint Clair, Mo 63077
Please write the RMA number boldly on the outside of the container.
Return the product within 30 days along with Please reference the RMA#. The RMA will expire in 30 days
 - b. A request for additional information like a copy of the invoice or work order of the original installation to confirm the date of installation and ATRO products installed, or other information as needed.
 - c. A credit memo number which indicates that ATRO has everything needed to complete the warranty process and return of the product will not be necessary.

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ATRO

ENGINEERED SYSTEMS

With ATRO behind you, **drive forward.**

SUSPENSION | TRAILER | STEERING | TORQUE ROD | UNDERCAB/HOOD | SERVICE PARTS | TOOLS

6 Bolte Lane
St. Clair, Missouri 63077 • U.S.A.
800.325.6114 • Fax 866.920.2005

ATRObushing.com

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