

ATRO products are covered by a **3 Year Parts Warranty** with the following exceptions:

SKS Series Steel Spiral Bushing King Pin Kits	4 year
SKB Series Bronze Bushing King Pin Kits	2 year
Small eye torque rods (2" ID)	2 year
Equalizer beams	1 year
LP50/KT50 series for Hendrickson HN/Haulmaax	1 year
MS99 Series Gripper Pads and Rollers	1 Year
MS99-69779 and MS99-69780 Bumper Pads	no warranty
SKC Series Individual King Pin Components	no warranty
Tools	no warranty

Warranty is void if product condition indicates overloading or improper application.

To file a warranty claim:

- 1) Please call ATRO Customer Service (800-325-6114) to obtain an RMA#.
- 2) Complete the ATRO Warranty Claim Form (Available at atrobushing.com)
- 3) Take photos of the product in question showing the concerns or worn areas of the parts
- 4) Email the completed Warranty Claim Form and photos to warrantyclaim@atrobushing.com
- 5) ATRO will review the warranty claim and photos in a timely manner and respond with one of the following:

- a. Instructions to return of the product freight prepaid for review to ATRO to:

ATRO, LLC
1 ATRO Drive
Saint Clair, Mo 63077

Please write the RMA number boldly on the outside of the container.

Return the product within 30 days along with Please reference the RMA#. The RMA will expire in 30 days

- b. A request for additional information like a copy of the invoice or work order of the original installation to confirm the date of installation and ATRO products installed, or other information as needed.
- c. A credit memo number which indicates that ATRO has everything needed to complete the warranty process and return of the product will not be necessary.