

# ATRO DOMESTIC WARRANTY POLICY

ATRO products are covered by a **3-YEAR PARTS WARRANTY** with the following exceptions:

Small eye torque rods (2" ID)		2 year
LP50 series for Hendrickson HN/Haulmaax		1 year
Equalizer beams		1 year
Installation tools		no warranty

ATRO will replace defective product at no charge. Failure modes include polyurethane to metal debonding, loose fit of internal components or obvious signs of wear that will lead to premature failure under normal use.

Warranty is void if product condition indicates overloading or improper application. In addition, **MIXING ATRO PRODUCTS WITH RUBBER OR COMPETITIVE POLYURETHANE PRODUCTS WITHIN THE SAME APPLICATION VOIDS ALL WARRANTY.**

ATRO also offers a 1 year labor warranty provided the product is installed entirely onto the vehicle by an authorized ATRO installer, and that all ATRO products are used throughout the entire vehicle application. ATRO will reimburse labor charges to authorized distributors or installers at 75% of their published labor rates.

To file a warranty claim:

- 1) Please call ATRO customer service (800-325-6114) for approval and to obtain an RMA#.
- 2) Return product within 30 days along with a copy of the invoice or work order of the original installation to confirm the date of installation and ATRO products installed. Please reference the RMA#. The RMA will expire in 30 days.
- 3) The product, invoice/work order and RMA# should be returned to ATRO, 6 Bolte Lane, St. Clair MO 63077, ATTN: Warranty, freight prepaid, for inspection.